

Alabama Childcare Time and Attendance System (TAS)

Provider Web Portal User Manual

August 2014
Version 9.0



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Alabama Childcare

Time and Attendance System (TAS)

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1.0 INTRODUCTION

This user guide provides information about the features and functionality of the Alabama Time and Attendance System Provider Web Portal, commonly referred to as “the Provider Portal or “the portal”.

The Provider Portal is an internet based application used by child care providers to research information regarding children on the Alabama TAS program. The portal can be accessed from any location where you have an internet connection and know your password.

The Provider Portal provides information regarding you, as a provider, Authorization information regarding the child, and parent and designee card and case information. When logged into the Provider Portal application, the user has rights to view only the provider related information associated with their User ID. No other provider’s information is accessible.

1.1 About This Guide

Purpose

This document describes the processes for accessing the Provider Web Portal for viewing the provider profile, authorizations, and transaction information specific to the provider logged into the application. This user guide is intended as a resource manual when using the application.

Use of this Guide

The user guide does not provide step-by-step instructions for site navigation; however, it does provide detailed screen information and instructions for conducting inquiries. For additional assistance with the application, please contact the Provider Helpdesk at 1-866-316-5450.

Graphics

The graphic illustrations in this guide are screen images that show whole or partial Alabama Provider Portal screens. The entries seen in the illustrations in this guide are not actual provider data. It is possible that the data or screens you see in the live application may vary slightly from the screen images shown in this manual. Some updates may have been completed after the time of printing of this manual. For questions on items of this nature, please also contact the Provider Helpdesk at 1-866-316-5450.

1.2 About the Alabama Time and Attendance System Provider Web Portal

The Alabama TAS Provider web Portal is primarily a “see” system, which means you will be viewing data within the application as opposed to “doing” any type of data entry. This manual will allow for a child care provider to view specific child care data and help manage attendance through the Alabama TAS program. All Portal screens use drop-down menus and point-and-click techniques to facilitate an easy-to-use method to access and view child care transaction data. Data can be retrieved and viewed that is associated with:

- The provider profile
- The list of children for which is Authorized
- The viewing of attendance transactions and case profiles
- The viewing of Authorization reports and detailed payment information

2.0 PROVIDER PORTAL BASICS

This section describes basic information on accessing the Alabama Provider Portal, logging in to the website, and other common screen information.

2.1 Accessing the Provider Portal

To access the Provider Portal, the computer must be connected to the internet. Follow the steps below:

- Open the internet using Internet Explorer.
- Type the Alabama Provider Portal address into the address box at the top of the screen: <http://www.alacctas.com/eccpw> (It is recommended to set this website address as a "Favorite" in the browser.)
- Press the Enter key

The website opens at the Login Screen, which requires a valid login (User ID) and password. The User ID is a 10 digit number that starts with 5000. This number may be found on the Notice of Registration received from the Child Care Management (CMA) in each region.

The initial password is the 5-digit zip code of the child care facility. For security reasons, you are required to change the password on your initial login. A security question is asked in case the password is forgotten or misplaced.

2.2 Login Screen

Purpose: This screen allows a provider to log into the Alabama Provider Web Portal.

General Information: Each provider is required to have a valid User ID and password in order to access the application that must be utilized every time the portal is accessed.

The User ID is the provider number which is included in the provider packet issued by the CMA.

The initial password is the 5-digit zip code of the child care facility.

The Password Change screen will automatically appear the first time the Web Portal is accessed. Follow the instructions in section 2.3 for password change.

**Welcome to the Alabama Time and Attendance System
Provider Web Portal**



The Alabama Child Care Time and Attendance System (TAS) Provider Web Portal gives child care providers the ability to view authorization, attendance, and payment information for authorized children online.

User ID

Password

State Staff Login

LOGIN 

[Forgot Password?](#)

Provider Help Line
1(866)316-5450

Helpful Information

- [Adjustment Request Form](#)
- [TAS Payment Schedule](#)
- [Provider Reimbursement Rates](#)
- [POS Quick Reference Guide](#)
- [POS Agreement](#)
- [POS Banking Form](#)
- [Relative Banking Form](#)
- [Provider POS and Web Portal User Manual](#)
- [Frequently Asked Questions](#)
- [Important Reminders](#)

Helpful Links

- [Child Care Management Agency \(CMA\) Contacts](#)
- [Child Care Licensing](#)
- [Child Care Quality Enhancement](#)
- [Quality Enhancement Agency Contacts](#)
- [Quality Enhancement Training](#)

<http://www.dhr.alabama.gov> Affiliated Computer Services, Inc. A Xerox Company

User Actions:

1. Enter the User ID. This is the provider number which is 10 digits, begins with 5000, and may be found on the Notice of Registration received from the CMA in the region.
2. Enter the password. For initial login, this is the 5-digit zip code of the child care facility.



3. Click the blue **Login** button.

2.3 Change Password Screen

Purpose: This screen allows for changes to be made in the password on the initial login or the password can be reset if forgotten.

General Information: The first time the Portal is accessed it will automatically be directed to this screen. If changes need to be made in the future the password screen can be accessed any time by clicking **Forgot Password** on the Login Screen and entering the answer to the security question that is set up when the Portal is first accessed.

The following are requirements when selecting a password.

Required:

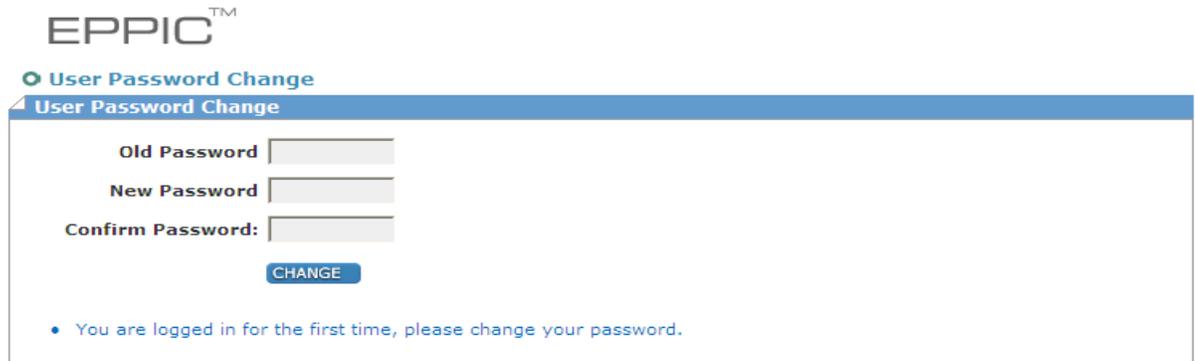
- Minimum password length is eight (8) characters
- Maximum password length is twelve (12) characters
- Minimum one lower case alpha character
- Minimum one number
- Minimum one upper case alpha character
- Minimum one of the following special characters:
 - at sign @
 - percent sign %
 - plus sign +
 - backslash \
 - slash /
 - single quotation mark '
 - exclamation point !
 - number sign #
 - dollar sign \$
 - caret ^
 - question mark ?
 - colon :
 - comma ,
 - period .
 - left parenthesis (
 - right parenthesis)
 - left brace {
 - right brace }
 - left bracket [
 - right bracket]
 - tilde ~
 - grave accent/back quote `
 - hyphen -
 - underscore _

Other constraints

- Passwords cannot be repeated within one (1) year after last used
- New passwords cannot be the same as the current password or the previous five (5) passwords

For security reasons, if a password is entered incorrectly three (3) times in a row, the system disables the user account and the system will be locked. If lockout occurs, click on the **Forgot Password** link underneath the blue Login button and follow the instructions in section 2.5. If access to the portal remains locked, contact the Provider Helpdesk at 866-316-5450 to have the password reset.

The program requires a change in the password every 60 days.



The screenshot shows the EPPIC™ User Password Change interface. It features three input fields: 'Old Password', 'New Password', and 'Confirm Password:'. Below these fields is a blue 'CHANGE' button. A message at the bottom states: '• You are logged in for the first time, please change your password.'

User Actions

1. Enter the current password in the “Old Password” field. (Since this is the initial login, the “Old Password” is still the 5-digit zip code of the facility.)
2. After considering the password requirements, create a new password and enter it in the “New Password” field. Enter that same password again in the “Confirm Password” field and click on the **Change** button.
3. Upon pressing the **Change** button, the system will be directed to the Security Question set up screen. Follow the instructions in section 2.4 to set up a security question.

2.4 Security Question Screen

Purpose: This screen assists in setting up a security question so the password can be reset later if forgotten.

General Information: All information on this screen is required. Select one of the questions from the drop down menu, answer it in the **Security Answer** box, confirm the answer in the **Confirm Security Answer box**, and click the **Save** button.

The text typed for the **Security Answer** and the **Confirm Security Answer** must match exactly. The text entered for the Security Answer and Confirm Security Answer show as colored dots rather than text for security purposes.

When logging in for the first time, a security question must be entered immediately after changing your original password.

EPPIC™

User Profile

- You do not have a security question. Please select a question and an answer.
- Successfully changed password.

User Actions:

- Select a security question from the drop down menu.
- Enter the answer in the **Security Answer** field and enter that same answer in the **Confirm Security Answer** field. The answers exactly the same.
- Click the **Save** button when finished.
- When the security question has been saved, the system will automatically take the user to the Provider Profile screen. This is the indication the user have logged into the website successfully.

2.5 Forgot Password - User ID Screen

Purpose: If the password is forgotten, enter the User ID to set a new password with your security question.

General Information: This screen is opened from the **Login Page** by clicking the **Forgot Password?** Link under the blue Login button.



All information on this screen is required. Enter the **User ID** assigned and click the **Submit** button.

Remember: the User ID is the 10 digit number that begins with 5000.

If the User ID is forgotten, contact the Provider Helpdesk or the local CMA in your region for assistance.

EPPIC™

Security

User Actions

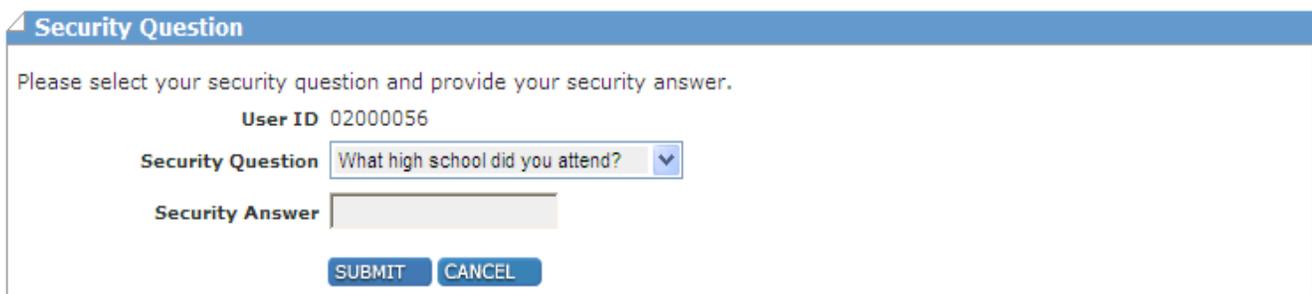
1. Enter the **User ID**.
2. Click the **Submit** button. 
3. The system will automatically take the user to the security answer screen discussed in the next section. It will prompt the user to complete the security question that was previously chosen.

2.6 Forgot Password - Security Answer Screen

- Purpose:** The purpose of this screen is to assist providers in setting a new password, using the security question previously completed.
When a password is forgotten, the only option is to select a new password. The portal does not have the ability to email an old password or make notification by some other means. A new password will need to be set.
- General Information:** This screen opens after the User ID is entered on the “Security Question User ID” page. Then click the **Submit** button. From there, the User ID will carry forward as the first field on this screen but is a field that cannot change or edit.
All information on this screen is required. The system defaults to the security question chosen previously. In this screen, the answer to the security question is NOT case-sensitive. Therefore, the answer McCloskey and MCCLOSKEY are the same.
For security purposes, the text entered for the Security Answer appears as colored dots, not text.
If the wrong answer is entered, the system will display an error message indicating that either the User ID or answer is incorrect.
After three (3) failed attempts to answer the security questions correctly, the system will be locked and will not start a new session. Contact the Provider Helpdesk for assistance. If the User ID is forgotten, contact the Provider Helpdesk.



Security Question



The screenshot shows a web form titled "Security Question". At the top, it says "Please select your security question and provide your security answer." Below this, the "User ID" is displayed as "02000056". There is a "Security Question" dropdown menu with the selected option "What high school did you attend?". Below the dropdown is a "Security Answer" text input field. At the bottom of the form are two buttons: "SUBMIT" and "CANCEL".

User Actions

1. Enter the answer to the security question in the **Security Answer** field.
2. Click the **Submit** button.
3. Clicking this button takes the user to the "User Password Change" screen shown below. At this point, reset the password by choosing a new one. Instructions for completing this screen are described in section 2.7

2.7 Forgot Password - Change Password Screen

Purpose: This screen allows for the selection of a new password when forgotten.

General Information: This screen is opened after entering the answer to the Security Question then click the **Submit** button. All information on this screen is required. The new password must meet the following requirements:

The following are requirements when selecting a password.

Required:

- Minimum password length is eight (8) characters
- Maximum password length is twelve (12) characters
- Minimum one lower case alpha character
- Minimum one number
- Minimum one upper case alpha characters
- Minimum one of the following special characters:
 - at sign @
 - percent sign %
 - plus sign +
 - backslash \
 - slash /
 - single quotation mark '
 - exclamation point !
 - number sign #
 - dollar sign \$
 - caret ^
 - question mark ?
 - colon :
 - comma ,
 - period .
 - left parenthesis (
 - right parenthesis)
 - left brace {
 - right brace }
 - left bracket [
 - right bracket]
 - tilde ~
 - grave accent/back quote `
 - hyphen -
 - underscore _

Other constraints

- Passwords cannot be repeated within one (1) year after last used
- New passwords cannot be the same as the current password or the previous five (5) passwords.



○ User Password Change

User Password Change

New Password:

Confirm Password:

CHANGE CANCEL

User Actions

1. Following the password requirements noted above, enter the new password in the **New Password** field.
2. Enter the same password again in the **Confirm Password** field. These two entries must match.
3. Click the **Change** button.
4. Upon clicking the **Change** button, the system immediately returns to the main login screen. (Section 2.2) The **User ID** field will already be populated with the User ID. Enter the new password and click the **Login** button.
5. The Provider Profile home screen will appear. This action indicates the password change was successful.

2.8 Common Screen Areas

Some common screen features appear on every screen in the Provider Portal. These common features are explained in this section of this manual.

***Note: These areas do not appear on the Security Question Password Reset screens.*

2.8.1 Home Area



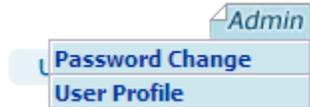
In the top, left-hand portion of the screen is the Alabama ECC heading area of the portal. Roll the mouse over this area, when the cursor changes to a hand, click in the blue portion of the screen and it returns back to the **Main Screen**.

2.8.2 Information Access Sections

The top right hand section of the screen is where the user will access information in the portal



Roll the mouse over **Admin** to open a list of the related screens that can be accessed

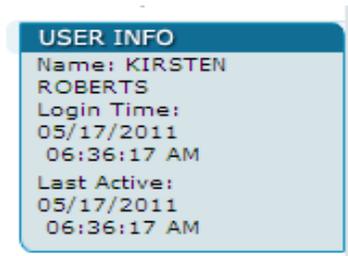


Options: “Password Change” and “User Profile” These screens do the following:

Password Change opens the **Password Change Screen** discussed in section 2.3. Using this option it manually forces a password change at any time.

User Profile opens the **User Profile Screen** discussed in section 2.8.3.

2.8.3 User Info Area



Moving the mouse pointer over **USER INFO** will show the user name, date and time of last log in and the time last performed action on the Portal.

2.8.4 Log-out Area



Clicking on the **Log-out** link of any screen logs out of the Portal and returns to the **Login Screen**. In order to use the Portal log in is required.

2.8.5 Hyperlinks

Any Portal information shown on the screen in blue type is a hyperlink or link that can be clicked to go to a new page which gives more detailed information about the selected item.

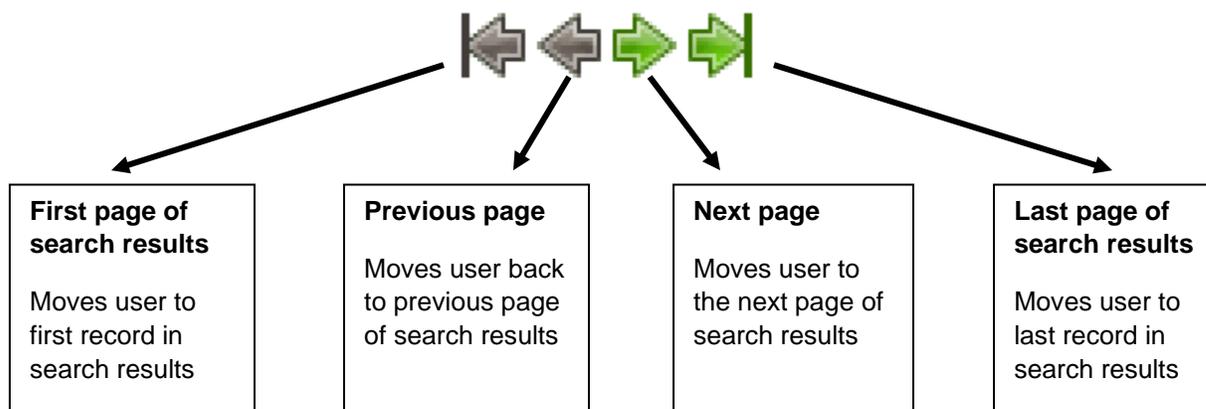


2.9 Navigation and Option Buttons

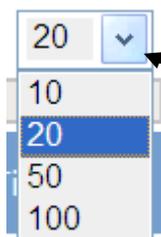
Several navigation and option buttons will appear on the search result screens in the top left side of the screen. Below is an explanation of these features.

Provider Transaction Report						
Trans Date/Time	Child Name	Child #	Card #	Trans Type	Entry Date/Time	Response
05/28/2012 05:00 PM	MARLENE BRANDT	03	9999990041104114	P/OUT	06/06/2012 01:32 PM	(00) SUCCESS/APPROVED
05/28/2012 05:00 PM	MAX BRANDT	04	9999990041104114	P/OUT	06/06/2012 01:32 PM	(00) SUCCESS/APPROVED
05/28/2012 05:00 PM	JANE BRANDT	02	9999990041104114	P/OUT	06/06/2012 01:31 PM	(00) SUCCESS/APPROVED
05/28/2012 05:00 PM	JOE BRANDT	01	9999990041104114	P/OUT	06/06/2012 01:31 PM	(00) SUCCESS/APPROVED

2.9.1 Pagination Features



2.9.2 Display Records

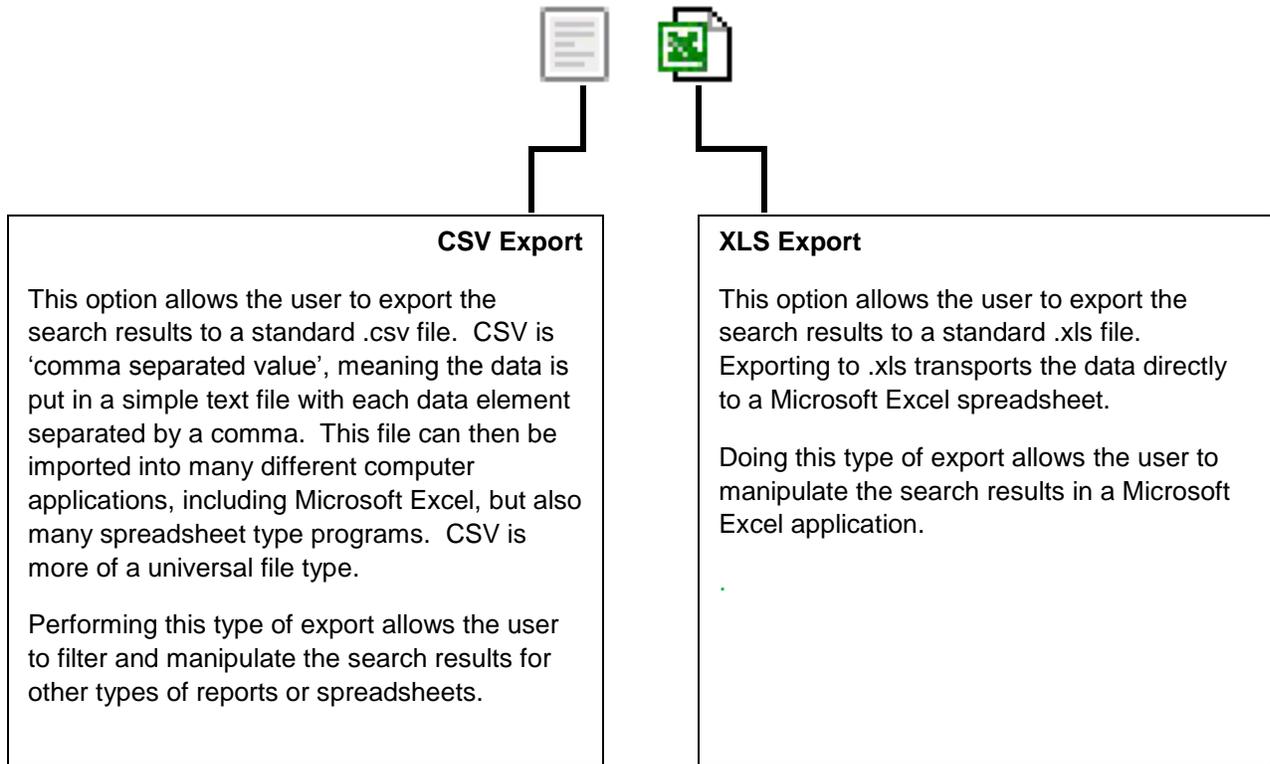


This option allows the user to select how many records to display per page of search results. The options are 10, 20, 50, or 100 records per page. The default is 20 records.

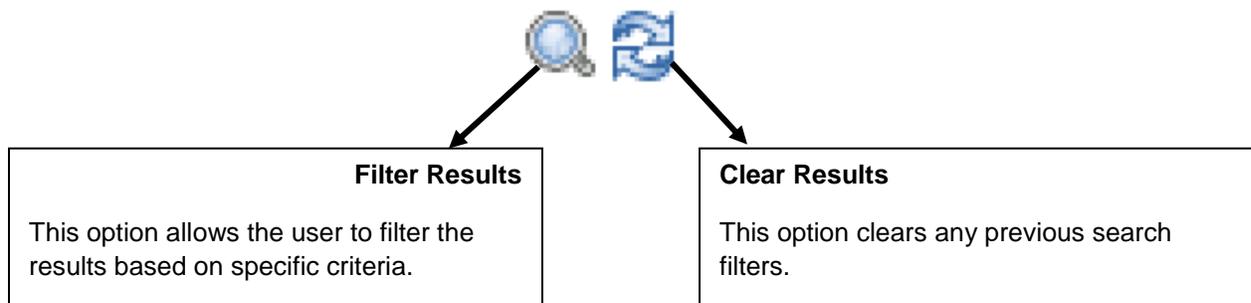
To change the default, select an option from the drop down.

The user may change this option at any time.

2.9.3 Export Options



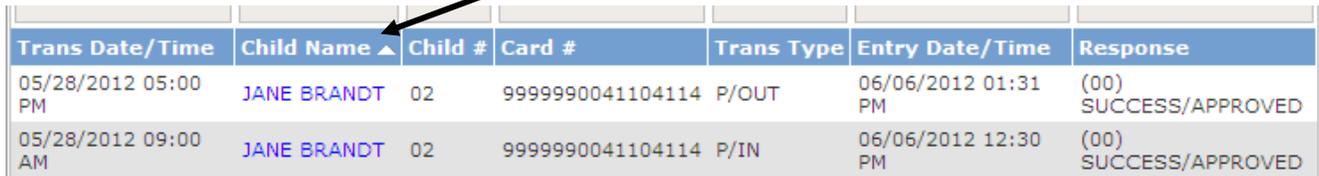
2.9.4 Other Results Options



The magnifying glass (**Filter Results**) and the refresh (**Clear Results**) icons allow the user to filter or clear the search. By clicking on the box above the column heading and entering a value in the text box, the user can then filter the search results by clicking on the magnifying glass. The refresh button restores the search to the results before the filter. For example, in a search results table containing a list of last names, the user could click on the empty box above the column heading and insert “SMITH” and click on the magnifying glass. The table would then display only matching names with “SMITH”. Clicking on the refresh button would change the list back to its original contents.

2.9.5 Column Sort

Most columns in the search results are available to sort by. Roll the cursor over the blue header of each column and if the cursor changes to a hand, that column is available for sorting. Once the column has been sorted, a white arrow will appear next to the column header.

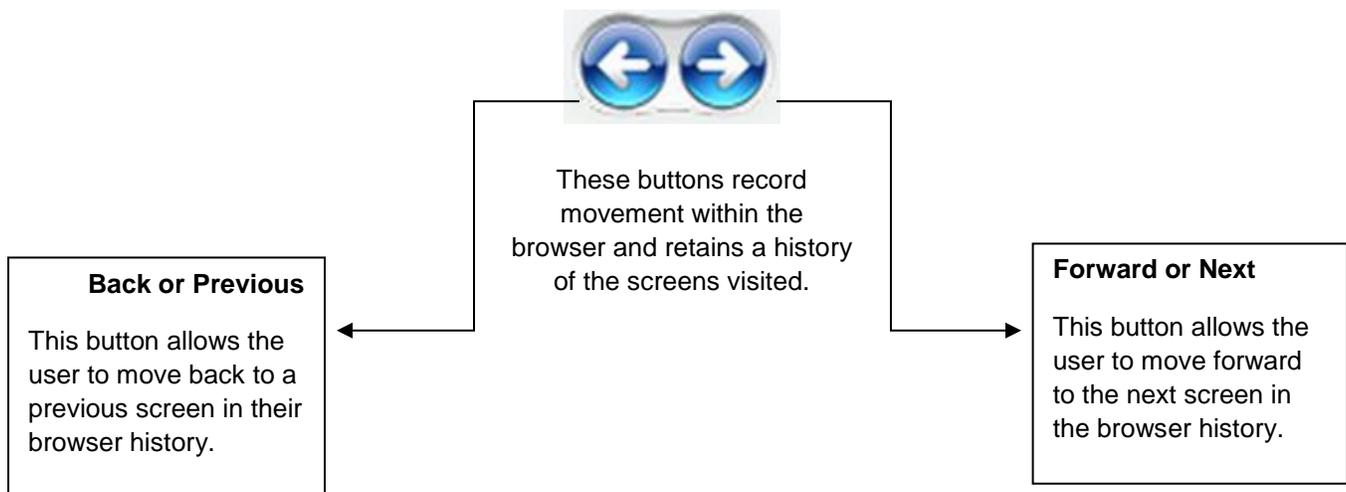


Trans Date/Time	Child Name ▲	Child #	Card #	Trans Type	Entry Date/Time	Response
05/28/2012 05:00 PM	JANE BRANDT	02	9999990041104114	P/OUT	06/06/2012 01:31 PM	(00) SUCCESS/APPROVED
05/28/2012 09:00 AM	JANE BRANDT	02	9999990041104114	P/IN	06/06/2012 12:30 PM	(00) SUCCESS/APPROVED

2.9.6 Browser Buttons

Internet Explorer has “Back” and “Forward” buttons; sometimes called, “Next” and “Previous” buttons. These functions also work within the Provider Web Portal to allow for easy navigation between screens.

The buttons used in Internet Explorer are featured in this section.



3.0 PROVIDER SCREENS

3.1 Provider Profile

Purpose: This screen displays the provider profile. It is often referred to as the “Home Screen.”

General Information: This screen contains general demographic information about the facility, i.e. facility name, address, phone number, etc. If information on this screen is incorrect, contact your CMA representative.

Alabama ECC
Log-out

[Reports](#) | [Admin](#)

USER INFO

Provider

Provider Profile

Provider Information		Facility Attributes	
Provider ID:	6000441640	License #:	
Name:	SAFE START CHILD CARE Inc	Star Rating:	
Residence Address 1:	1111 North Doctor Martin	Day Capacity:	
Residence Address 2:	L King Junior Dr	Night Capacity:	
City:	Prichard	Provider Legal/ License Status:	Exempted/Regulated
Region:	Montgomery	Provider Status:	Active
State:	AL	Provider Category:	Center
Zip:	36610	Extension:	222
County:	Montgomery	POS Information	
Facility phone 1:	255-555-5555	Install Date	Deinstall Date
Facility phone 2:	--		POS Telephone Number
Contact Name 1:	Alice Ratched	03/02/2012	----
Contact Name 2:		06/06/2012	----
Contact Name 3:			---
Email:	provider@email.com		
Federal ID/SSN:	111111111		
Legal License Name:	SAFE START CHILD CARE		
Mailing Address			
Address 1:	1100 North Doctor Martin		
Address 2:	L King Junior Dr		
City:	Prichard		
State:	AL		
Zip:	36610		

AUTHORIZATIONS
TRANSACTION
CLOSURE DATES

Action Buttons	Function
AUTHORIZATIONS	This button opens the Provider Authorization Report .
TRANSACTION	This button opens the Provider Transaction Report .
CLOSURE DATES	This button opens the provider Closure Dates Screen .

3.2 Provider Authorizations

Purpose: This screen allows the user to view Authorizations and displays a list of children authorized at the facility.

General Information: The **Case Number** and **Authorization Number** are system generated numbers that occur when the information comes into the child care program from the state's eligibility system.

The **Child Number** is a system assigned number. At the time of conversion to e-Child Care, existing children on the case are assigned a number beginning at 01, 02, and 03 and so on – from youngest to oldest child on the case. New children added to the case after that, will be assigned the next number in numerical order for the case, regardless of their age within the family at that time.

Provider Authorizations

Provider Information			
Provider ID:	6000441640	State:	AL
Name:	SAFE START CHILD CARE Inc	Region:	Montgomery
Address 1:	1111 North Doctor Martin	Zip:	36610
Address 2:	L King Junior Dr	County:	Montgomery
City:	Prichard		

Authorization Report					
Case ID	Child #	Child Name	Auth ID	Last Activity	Trans Type
8800100020	01	JOE BRANDT	4000000011	06/15/2012 17:35:59	OUT
8800100020	02	JANE BRANDT	4000000012	06/15/2012 17:35:59	OUT
8800100020	03	MARLENE BRANDT	4000000014	06/15/2012 17:35:59	OUT
8800100020	04	MAX BRANDT	4000000013	06/15/2012 17:35:59	OUT
8800100020	05	Clark BRANDT	4000000016		---
8800100020	07	Evan BRANDT	4000000017		---
8800100020	08	Junior BRANDT	4000000019		---
8800100020	09	William BRANDT	4000000018		---

Results 1 - 8 of 8.

DETAILS TRANSACTION CLOSURE DATES

3.3 Provider Transaction Search Screen

Purpose: This screen allows user to search for transactions performed at the facility.

General Information: This is an inquiry screen that is available on the Provider Profile screen. To execute a search, enter the date range in the Start Date and End Date fields. The date must be entered in MM/DD/YYYY format. The user must have a two digit number for the month and day and a 4 digit number for the year. For example: 05/02/2014 would represent May 2, 2014.

For example, to retrieve a report of all transactions in the month of June, enter 06/01/2014 in the "Start Date" field and then 06/30/2014 in the "End Date" field then press the **Search** button.

Further actions are described on the following page.

Enter search dates here according to the format above

Action Buttons	Function
SEARCH	Click the Search button when the user is ready to begin a search. This executes the search and brings back the records requested.
RESET	This button clears all information entered and resets the search screen to accept new dates or a new case number.
CANCEL	This button cancels the search.

3.4 Provider Transaction Report

Purpose: This report shows all transactions that have occurred at a facility for the specified dates.

General Information: Order of the results is as follows:

Date/Time of transaction
 Child Name
 Child Number
 Card Number
 Transaction Type
 Date/Time of entry
 Response

Any of these columns can be sorted and reordered by clicking in the blue header area of the column as explained in Section 2.9.5

The **Trans Type** field shows the type of activity on the card at the facility. Some possible entries are:

IN/OUT (Check In/ Check Out) P/IN or P/OUT (Previous Check In or Previous Check Out) SAF IN or SAF OUT (Check In/Out occurred while the device was in Store and Forward mode)

For a swipe that was performed as a “Previous” transaction, the date and time the Previous In/Out swipe actually occurred is shown in the **Entry Date/Time** field.

The **Response** column notes the response received from the POS machine as a reminder, the results of this report can be exported to a .csv file or a .xls file as explained in section 2.9.3.

Provider - Transaction Report

Provider Information

Provider ID:	6000441640	State:	AL
Name:	SAFE START CHILD CARE Inc	Region:	Montgomery
Address 1:	1111 North Doctor Martin	Zip:	36610
Address 2:	L King Junior Dr	County:	Montgomery
City:	Prichard		

Provider Transaction Search

Report on dates between: -

(Month/Day/Year) Start Date End Date

Provider Transaction Report



Trans Date/Time	Child Name	Child #	Card #	Trans Type	Entry Date/Time	Response
05/08/2012 04:00 PM	MARLENE BRANDT	03	9999990041104114	P/OUT	05/14/2012 01:57 PM	(00) SUCCESS/APPROVED
05/08/2012 03:00 PM	JANE BRANDT	02	9999990041104114	P/OUT	05/14/2012 01:57 PM	(00) SUCCESS/APPROVED
05/08/2012 02:00 PM	JOE BRANDT	01	9999990041104114	P/OUT	05/14/2012 01:57 PM	(00) SUCCESS/APPROVED
05/08/2012 10:00 AM	MARLENE BRANDT	03	9999990041104114	P/IN	05/14/2012 01:56 PM	(00) SUCCESS/APPROVED
05/08/2012 09:00 AM	JANE BRANDT	02	9999990041104114	P/IN	05/14/2012 01:56 PM	(00) SUCCESS/APPROVED
05/08/2012 08:00 AM	JOE BRANDT	01	9999990041104114	P/IN	05/14/2012 01:56 PM	(00) SUCCESS/APPROVED
05/07/2012 04:00 PM	MARLENE BRANDT	03	9999990041104114	P/OUT	05/14/2012 01:55 PM	(00) SUCCESS/APPROVED
05/07/2012 03:00 PM	JANE BRANDT	02	9999990041104114	P/OUT	05/14/2012 01:55 PM	(00) SUCCESS/APPROVED
05/07/2012 01:00 PM	JOE BRANDT	01	9999990041104114	P/OUT	05/14/2012 01:55 PM	(00) SUCCESS/APPROVED
05/07/2012 10:00 AM	MARLENE BRANDT	03	9999990041104114	P/IN	05/14/2012 01:55 PM	(00) SUCCESS/APPROVED

3.5 Case Profile Screens

Purpose: This screen allows the user to view case specific information for cases with Authorizations at your facility.

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USER INFO

Case - Profile

Case Information

Case Information		Cardholders	
Case ID:	8800100020	Name	Card #
Case Mailing Address 1:	123 Elm Street	AMY BRANDT	9999990041104114
Case Mailing Address 2:			P/A
City:	Mobile	Authorizations	
State:	AL	Name	Child #
Region:	Mobile	JOE BRANDT	01
Zip:	366101111	JANE BRANDT	02
County:	Baldwin	MARLENE BRANDT	03
Home Phone:	(205) 879-6000	MAX BRANDT	04
Work Phone :		Clark BRANDT	05
Other Phone:		Evan BRANDT	07
Reason Code:	Employment	Junior BRANDT	08
Case SSN:	227242399	William BRANDT	09
Case Status:	OPEN		Effective Date
			07/01/2011
			07/01/2011
			07/01/2011
			07/01/2011
			03/01/2012
			03/01/2012
			03/01/2012

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The following screen shows a sample of the screen that returns when a specific child is selected:

Authorization - Profile

Child Information

Person Information		Address	
Case ID:	8800100020	Case Mailing Address 1:	123 Elm Street
Child # :	01	Case Mailing Address 2:	
Child Name:	JOE BRANDT	City:	Mobile
Child DOB:	03/02/2002	Region:	Baldwin
		Zip:	366101111

AUTH **4000000011** STATUS **ACTIVE** BEGIN DATE 07/01/2011 END DATE 05/10/2013

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Clicking on the highlighted authorization number will provide the user with specific information for the child as shown below:

AUTH **4000000011** STATUS **ACTIVE** BEGIN DATE 07/01/2011 END DATE 05/10/2013

Authorization Information		Provider Information	
Authorization ID:	4000000011	Provider Name:	SAFE START CHILD CARE Inc
Status:	ACTIVE	Provider ID:	6000441640
Begin Date:	07/01/2011	School Closure Dates	
End Date:	05/10/2013		
Full Time Rate:	\$92.00		
Part Time Rate:	\$46.00		
Co-Pay Amount:			
Unit of Care Code:	Part-Time		
Care Level Code:	School-Age		
Eligibility Code:	JOBS		

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3.6 Entering Closure Dates

Purpose: This action allows user to enter closure dates in Web Portal prior to the actual closure date. Once the dates have been entered the screen will display a list of dates for future viewing.

General Information: Closure dates can be entered into EPPIC for the current fiscal year plus 2 consecutive fiscal years (13 per fiscal year) or by 11:59 pm prior to the day of closure

Function: In the Provider Profile screen, click on the third blue button "Closure Dates" and it will navigate to "Modify Provider Closure Dates". In the next box the user can "Add Closure Dates", make sure to click the blue save button.

Once a closure date have been entered, the user can remove or make change as long as the date is not in the past and it has an active "Remove" button to the right of the closure date on the screen.

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USER INFO

● Modify Provider Closure Dates

Provider Information

Provider ID:	6000441640	State:	AL
Name:	SAFE START CHILD CARE Inc	Region:	Montgomery
Address 1:	1111 North Doctor Martin	Zip:	36610
Address 2:	L King Junior Dr	County:	Montgomery
City:	Prichard		

Add Closure Dates

/
 /

 (Month/Day/Year)

Provider Closure Dates

← → |
 |
 |
 |
 |

Closure Dates	
07/04/2012	<input type="button" value="REMOVE"/>
09/03/2012	<input type="button" value="REMOVE"/>

Results 1 - 2 of 2.

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3.7 Provider Payment Screens

Purpose: The following screens allow the user to view payment information for the facility. There are several screens which provide the user with different payment data based on the screen selected.

General Information: Additional screens available include the Payment Detail Screen, Child Payment Detail Screen, Child Attendance Detail Screen, and Payment Adjustment Detail Screen.

Selecting the date of the report shown in the drop down box will result in the display of the Provider Payment Detail Screen shown on the screenshot below. The Payment Date field reflects the date the payment is settled, not the date the payment is deposited. The settlement date is always the Sunday, one week prior to the deposit date.

3.7.1 Provider Payment Detail Screen:

Child Name	Case ID	Child #	Auth ID	Attnd Payment	Copay Amount	Auth Adjustments	Previous Weeks Amount	Total
JANE BRANDT	8800100020	3800000022	4000000012	\$46.00	\$5.00	\$0.00	\$0.00	\$41.00
JOE BRANDT	8800100020	3800000021	4000000011	\$92.00	\$5.00	\$0.00	\$0.00	\$87.00
MARLENE BRANDT	8800100020	3800000024	4000000014	\$0.00	\$14.00	\$0.00	\$0.00	\$0.00
MAX BRANDT	8800100020	3800000023	4000000013	\$0.00	\$13.00	\$0.00	\$0.00	\$0.00
Total Attendance Amount								\$138.00
Total Previous Weeks Amount								\$0.00
Total Authorization Adjustment Amount								\$0.00
Total Copay Amount								\$10.00
State Adjustment (+)								\$200.00
State Adjustment (-)								\$0.00
ACS Adjustment (+)								\$0.00
ACS Adjustment (-)								\$0.00
Total Provider Adjustment Amount								\$200.00
Total Paid								\$328.00

Clicking on the Total amount for a child will show the Child Payment Detail Screen giving the user detail for that child payment shown in the following screen.

3.7.2 Child Payment Detail Screen

Provider - Child Payment Detail

Authorization Information			
Child Information		Authorization Information	
Case ID:	8800100020	Authorization ID:	4000000012
Child # :	02	Begin Date:	07/01/2011
Child Name:	JANE BRANDT	End Date:	02/22/2013
DOB:	05/06/2003	Co-Pay Amount:	N/A

Child Payment Information		School Closure Dates
Rate Determination		
Child Hours	16:00	
Provider Closure Hours	0.0	
Total Hours	16:00	
Auth Full Time Rate	\$92.00	
Auth Part Time Rate	\$46.00	
Provider SCH FT Rate	\$0.00	
Provider SCH PT Rate	\$0.00	
Rate Used	Auth Part Time Rate	
Copay Amount	\$0.00	
Unit of Care Code	PT	
Care Level Code	SCH	
Auth Adjustment Amount	\$0.00	
Auth Previous Weeks Amount	\$0.00	
.....		
Total Payment	\$41.00	

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By clicking on the blue child hour's link shown in the Child Payment Information box, the detail of the attendance information as shown on the Child Attendance Detail screen in the following illustration.

3.7.3 Child Attendance Detail Screen

Provider - Child Attendance Detail				USER INFO
Provider Information				
Provider ID:	6000441640	State:	AL	
Name:	SAFE START CHILD CARE Inc	Region:	Montgomery	
Residence Address 1:	1111 North Doctor Martin	Zip:	36610	
Residence Address 2:	L King Junior Dr	County:	Montgomery	
City:	Prichard			
Authorization Information				
Child Information		Authorization Information		
Case ID:	8800100020	Authorization ID:	4000000012	
Child # :	02	Begin Date:	07/01/2011	
Child Name:	JANE BRANDT	End Date:	02/22/2013	
DOB:	05/06/2003	Co-Pay Amount:	N/A	
Attendance for week of 04/29/2012 to 05/05/2012				
Trans Type	Check-In Date/Time	Trans Type	Check-Out Date/Time	Duration
P/IN	04/30/2012 09:00 AM	P/OUT	04/30/2012 03:00 PM	06:00
AB	05/01/2012 12:00 AM	-	-	05:00
AB	05/02/2012 12:00 AM	-	-	05:00
Results 1 - 3 of 3.				
Total Duration				16:00

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3.7.4 Payment Adjustment Detail Screen

USER INFO

Provider - Child Payment Detail

Authorization Information		Authorization Information	
Child Information		Authorization ID:	4000000012
Case ID:	8800100020	Begin Date:	07/01/2011
Child # :	02	End Date:	02/22/2013
Child Name:	JANE BRANDT	Co-Pay Amount:	N/A
DOB:	05/06/2003		

Child Payment Information		School Closure Dates	
Rate Determination			
Child Hours	16:00		
Provider Closure Hours	0.0		
Total Hours	16:00		
Auth Full Time Rate	\$92.00		
Auth Part Time Rate	\$46.00		
Provider SCH FT Rate	\$0.00		
Provider SCH PT Rate	\$0.00		
Rate Used	Auth Part Time Rate		
Copay Amount	\$0.00		
Unit of Care Code	PT		
Care Level Code	SCH		
Auth Adjustment Amount	\$0.00		
Auth Previous Weeks Amount	\$0.00		
Total Payment	\$41.00		

By clicking on the blue **Auth** Adjustment Amount link shown in the Child Payment Information box, the detail of the attendance information as shown on the Child Attendance Detail screen in the following illustration.

Child Payment Adjustment Information			
Reason	Payment Period	Note	Amount
There were no results found.			
There are no adjustments for this Provider.			

3.7.5 Provider Payment Adjustment Detail Screen:

This screen is accessed from the Provider Payment Detail Screen by clicking on the Total Provider Adjustment Amount which is shown in blue and represents a link to the screen shown above. Refer to the Provider Payment Detail Screen for this sample screen.

Provider Payment Adjustment Detail

Provider Information	
Provider Name:	JACQUELINE JOHNSON JACKSON
Provider ID:	5000008900

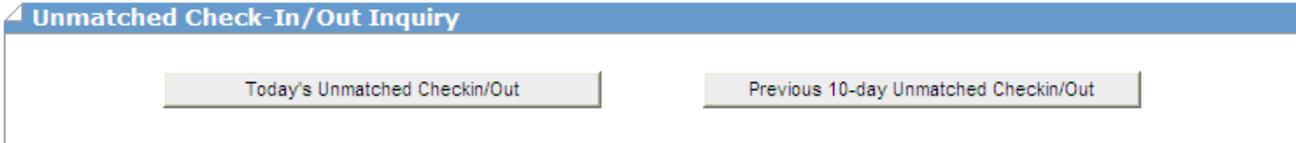
Provider Payment Adjustment Information			
Reason	Payment Period	Note	Amount
There were no results found.			

3.8 Unmatched Check-In/Check-Out Report

Purpose: This screen allows the user to view a report of all unmatched transactions for children that have checked in but have not checked out.

General Information: This report is useful in identifying parents that have not completed transactions for an attendance cycle.

Provider Unmatched Check-In/Out Report Inquiry



The user can select a report for either today's transactions or a report covering the previous 10 days. A sample of this report is shown below.

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USER INFO

Provider Unmatched Check-In/Out Report

Provider Information

Provider Name: Alabama Child Care Provider
Provider ID: 1111100000

Exceptions Results for: 09/09/2013-09/18/2013

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20
📄
🔍

Date	Case ID	Child Name	Authorization ID	Trans Type	Tran #
09/17/2013 07:28 AM	9998889998	Test Child 1	555544444	IN	58364816001

Results 1 - 1 of 1.

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3.9 1099 Report

Purpose: This screen allows the user to retrieve a 1099 form for the facility.

General Information: The year is selected through a drop down box and clicking on search.

Provider 1099 Form Search

Provider 1099 Form Search

For Year: 2012

SEARCH

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4.0 HELP

For further assistance with the Alabama TAS Provider Web Portal, contact the:

Provider Help Desk 1-866-316-5450